



Access Orthodontics, LLC

www.accessorthodontics.com

381 West Broadway #2 – South Boston, MA 02127
T: (617) 752-4652 F: (617) 315-7051

15 Front St. – Weymouth, MA 02188
T: (781) 335-3400 F: (781) 335-3444

Khlem B. Pham-Nguyen, DMD
accessorthodontics@gmail.com

Covid-19 Re-opening Patient Protocol

Dear Families and Patients

Our top priority is the health and well-being of our patients, families, staff, and community. We missed you and we are looking forward to seeing you soon!

The COVID-19 virus has a long incubation period during which carriers of the virus may not show symptoms and still be highly contagious. It is impossible to determine who has it and who does not given the current limits in virus testing. Dental procedures create water spray. The ultra-fine nature of the spray can linger in the air for minutes to sometimes hours, which can transmit the COVID-19 virus.

We are following the precautions recommended to treat our patients but it is important that you understand that due to the frequency of visits of our patients, the characteristics of the virus, and the characteristics of dental procedures, that you may have an elevated risk of contracting the virus simply by being in a dental office.

Please read the following instructions that will be followed upon re-opening our practice.

1. Our office will be limited to seeing patients only. (parents and guardian will have to wait in the car or outside)
2. Patients need to brush, floss and rinse at home prior to their appointment.
3. Patients cannot eat or drink anything hot or cold prior the appointment as they will be triage in the office (review wellness questionnaire and temperature will be taken).
4. Patients must wear a mask.
5. Appointments will be made based on availability and scheduling protocol.
6. Our office will contact the parent/patient the day before the appointment to go over the wellness questionnaire (for infection risk).
7. Our office will be in contact with the parents/guardians to provide treatment plan updates and schedule the following appointment.